



Faculty Details Proforma



Title	Ms.	First Name	Shivangi	Last Name	Dhawan	Photograph
Designation	Assistant Professor					
Address	Shaheed Bhagat Singh College, University of Delhi, Sanatan Mandir Marg, Phase II, Sheikh Sarai, New Delhi, Delhi 110017					
Date of Birth	31-031993					
Phone No Office	-					
Mobile	-					
Email	shivangidhawan@sbs.du.ac.in					
Web-Page	-					
Educational Qualifications						
Degree	Institution				Year	
Class X	James Douglas Tytler School (CBSE Board)				2009	
Class XII	James Douglas Tytler School (CBSE Board)				2011	
B. Com (H)	SGTB Khalsa College, University of Delhi				2014	
M.Com	Shri Ram College of Commerce, University of Delhi				2016	
M.Phil.	Department of Commerce, Delhi School of Economics, University of Delhi				2022	
Ph.D.	Department of Commerce, Delhi School of Economics, University of Delhi				Pursuing	
Career Profile						
I. Shaheed Bhagat Singh College, University of Delhi (Present) Period: January'2021 – Present; Position: Assistant Professor						
II. Rukmini Devi Institute of Advanced Studies, GGSIPU Period: November'2020 - January'2021; Position: Assistant Professor						
III. SGTB Khalsa College, University of Delhi Period: September'2016 - April'2019 and January'2020- April'2020; Position: Guest Lecturer						
IV. Deen Dayal Upadhyaya College, University of Delhi Period: August'2019- September'2019; Position: Assistant Professor on Ad-hoc basis (Leave Vacancy)						
V. Guru Nanak Institute of Management- GGSIPU Period: Aug'2016 – April'2018; Position: Guest Lecturer						
VI. School of Open Learning (SOL) – Delhi University Period: December'2017- March' 2019; Position: Lecturer						

Areas of Interest / Specialization				
Organization Behavior and Development, Financial Management, Higher Education, Service Quality, Learning, Sustainability				
Papers Taught				
Computer Applications in Business, Financial Management (Theory + Practical), Business Communication, Business Tax Procedures and Management, Tally erp9, Financial Accounting, Business Mathematics, Income Tax e-filing, Economics of Regulation of Domestic and Foreign Exchange Markets, Tutorials for Business ethics and Corporate Governance, HTML, Cost Accounting, Income Tax, Corporate Accounting, Management Accounting, Retail Management, Business Ethics and Corporate Governance, Indirect Taxes, International trade policy & Framework and International Trade Practices, Procedures and Documentation, Principles of Marketing, Micro Economics				
Research Guidance				
PhD scholars				
Under Supervision		Submitted		Awarded
-		-		-
M.Phil Scholars				
Under Supervision		Submitted		Awarded
-		-		-
M.A. Dissertations				
Under Supervision			Awarded	
Deepika (IGNOU: Regional Centre Delhi. School of Journalism and New Media Studies)			MA in Journalism and Mass Communication Dissertation Title: Social Networking Inculcates Stress in Young Students: Myth or Fact?	
Publications Profile				
Books				
Title	ISBN/Publisher/Link	Indexed etc if any	Scopus	Year
NA				

Research Publications							
Article Name	Publication Type (UGC Care/ Scopus/ Web of science etc)	Journal Name	ISSN No	Volume	Year	URL	DOI
Group Dynamics and Team Effectiveness in Organisations	UGC Care	Journal of the Asiatic Society of Mumbai	0972 - 0766	96 (9 (I)), 110-125	2022		
Emerging Concept of Learning Analytics in Educational Settings: A SWOC Analysis.	UGC Care	Journal of Education: Rabindra Bharati University	0972 - 7175	25 (7 (II)), 112-126.	2022		
Higher Education Quality and Student Satisfaction: Meta-Analysis, Subgroup Analysis and Meta-Regression	UGC Care and ABS Listed (Chartered Association of Business Schools)	Metamorphosis (IIM-Lucknow Journal)	0972 - 6225	21(1):48-66	2022		

Education for sustainable development: Empirical evidence from Delhi university students.	UGC Care	Journal of Education: Rabindra Bharati University	0972 - 7175	25 (3(iii)), 22-39.	2022		
Teachers' Satisfaction with Online Teaching: A Study of Private Senior-Secondary Schools in Delhi	Peer Reviewed	Global Journal of Enterprise Information System	0975 - 1432	13 (4), 30-42	2021		
Quality Dimensions of Higher Education Institutions and Student Satisfaction: A Meta-Analysis	Conference Paper	3rd International Conference- Recent Advances in Management & Technology (ICRAMT-2020), Conference Paper			2021		
Artificial Intelligence in Higher Education: Promises, Perils,	Peer Reviewed	OJAS	2279 - 0373	July-December 2020, 11-22.	2020		

and Perspective							
Corporate Social Responsibility in India: Issues and Challenges	Peer Reviewed	IIMS (IIM Shillong) Journal of Management Science	0976 - 030X	Volume 11, Issue 2, 91-103	2020		
Online Learning: A Panacea in the Time of COVID-19 Crisis	UGC Care	Journal of Educational Technology Systems, Sage Publications	0047 - 2395	Volume 49, Issue 1	2020		
Green HR Practices and Environment Sustainability: A Study of Indian Companies	Peer Reviewed	Journal of Emerging Technologies and Innovative Research (JETIR)	2349-5162	Volume 6, Issue 2	2019		
Online P2P Lending Platforms in India: Performance and Growth	Peer Reviewed	International Journal of Research and Analytical Reviews (IJRAR)	2348-1269	Volume 6, Issue 1	2019		
Workplace Discrimination Against Women and Anti-	Peer Reviewed	Journal of Emerging Technologies and	2349-5162	Volume 6, Issue 2	2019		

discrimination Laws		Innovative Research (JETIR)					
E-Cab Hailing: A Study on Consumer Behaviour	Peer Reviewed	ELK Asia Pacific Journals of Marketing (EAPJMR M)	2349- 2317	Volume 9, Issue 3	2018		
Mobile Applications: A Boon to Human	Peer Reviewed	Asian Journal of Manageme nt	0976- 495X (Print) and 2321- 5763 (Onli ne)	Volume-8, Issue-3	2017		
Whistle Blowing: Facing Challenges in India	Peer Reviewed	Asian Journal of Manageme nt	0976- 495X (Print) and 2321- 5763 (Onli ne)	Volume-8, Issue-3	2017		
Publications other than journal articles							
Title of Publicati on	Type of Publication	Publisher	Role in Publica tion	ISBN Number	Year	URL	Level
NA							
Conference/ workshop Organized							
<ul style="list-style-type: none"> • Successfully contributed as a member at the International G20 Conference on “Resilient Approaches for New World Order & Viksit Bharat” organized by SBSC at Dr. Ambedkar International Centre, Delhi on 25th September 2023. • Successfully participated as a delegate at XXIV Annual International Conference on Nationalism, Globalisation, and Development organised by DSPSR in collaboration with Deen Dayal Upadhyaya College, Centre for Skill Development (SBSC), and sponsored by Indian Farmers Fertilizer Cooperative Limited. • Successfully contributed as a member at the 10th International Conference on Advances 							

in Business and Management on Business Practices in the era of sustainable development goals 2030 and new age technologies (10th-11th November 2022).

- Successfully organized “International e-conference on Advances in Business & Management-IECBM-2022” at Shaheed Bhagat Singh College, University of Delhi.
- Successfully organized “International e-conference on Advances in Business & Management-IECBM-2021” at Shaheed Bhagat Singh College, University of Delhi.
- Successfully organized 4th Annual International Commerce Convention 2015 on “Corporate Governance and CSR: Retrospect and Prospects at Department of Commerce, DU.
- Successfully organized First DU “M.COM Annual Alumni Meet-2015” inaugurated by Dr. Harsh Vardhan (Hon’ble Union Minister, Ministry of Science and Technology)
- Represented Department of Commerce at “ANTARDHWANI”-The annual DU Festival and received Certificate for the same.
- Was invited as a guest speaker by Team Metvy to deliver a master class on “Writing a Research Paper”.
- Organized a Training Session on “Stand up against Street Harassment by Ms Bisma Javed” on 06-08-2021 at Shaheed Bhagat Singh College, University of Delhi.

Awards and Distinctions

- Successfully completed "The Sustainable Development Goals- A global, transdisciplinary vision for the future" an online 3-week course (100% GRADE) by University of Copenhagen (Denmark) and offered through Coursera.
- Successfully completed “Learning to Teach Online” an online 6-week, non-credit course authorized by UNSW Sydney (The University of New South Wales) and offered through Coursera. Grade Achieved- 91.30%.
- Successfully completed Online-One Week FDP on “Data Analysis using SPSS” (Teaching Learning Centre- Ramanujan College, University of Delhi) from 25-31 May, 2021 and obtained Grade A+.
- Cleared UGC NET December 2015 Examination and qualified for lectureship.
- Certificate of appreciation from Department of Commerce for successfully organizing International Commerce Convention, 2015.
- College Topper at graduation Level with 85.56% marks.
- Awarded cash prize and Sultanchand memorial Award for being 1st year topper of SGTB Khalsa College.
- Awarded cash prize and Sultanchand memorial Award for being 2nd and 3rd year topper of SGTB Khalsa College.
- Awarded Certificate and medal for academic excellence by Delhi University Student Union (DUSU).
- Certificate of merit for securing highest percentage in English (Girls) in class 10th.
- Principal’s Award for securing highest percentage in class 12th (Girls Topper).
- Principal’s Award for securing highest percentage in class 10th.

Association with Professional Bodies

- Lifetime member of Indian Accounting Association (IAA)-Membership ID: DH-431
- Lifetime member of Indian Commerce Association (ICA)- Membership ID: D545

- Member of the Shri Ram College of Commerce Alumni Portal

Other Activities

- Nodal Officer, SEC/VAC/AEC Courses 2023-till present
- Convenor of SEC/VAC/AEC Courses Committee 2023-till present.
- Convenor, Young Entrepreneurs Society, 2023-till present
- Convenor of Supply Chain Management Cell, CSD, SBSC.
- Co-Convenor of GirlUp Adira Club under the aegis of IQAC, SBSC.
- Co-Convenor of Career Counseling and Guidance Cell.
- Core Member of Functions Committee, SBSC.
- Core Member of Garden Committee, SBSC.
- Core Member of Computerization and Enterprise Resource Planning Committee (ERP), SBSC.
- Core Member of Civil Services Society, UDAAN, SBSC 2022-2023.
- Core Member of Centre for Skill Development at Shaheed Bhagat Singh College, University of Delhi.
- Core Member of Career Counselling and Guidance Cell at Shaheed Bhagat Singh College, University of Delhi.
- Core Member of NAAC committee 2022-2023, Shaheed Bhagat Singh College, University of Delhi.
- Core Member of International Coordination and Development Program (ICDP), Shaheed Bhagat Singh College, University of Delhi.
- Represented Department of Commerce, Shaheed Bhagat Singh College, as the member of Prospectus Committee-2022 and 2023.
- Represented Department of Commerce, Shaheed Bhagat Singh College, as the member of Refreshments Committee (Farewell)-2022.
- Represented Department of Commerce, Shaheed Bhagat Singh College, as the convenor of IQAC (NAAC) committee-2022 and 2023.
- Core member of Alumni Society, Department of Commerce.
- Received Certificate of Reviewing from The Editors of Children & Youth Services Review, Elsevier in recognition of the review contributed to the journal.
- Received recognition from The Editors of Higher Education, Skills, and Work-Based Learning, Emerald Publishing for contributing review to the journal.
- Received recognition from Quality Assurance in Education, Emerald Publishing for contributing review to the journal.
- Received recognition from Teaching and Teacher Education, Elsevier for contributing review to the journal.
- The paper titled “Online Learning: A panacea in the times of Covid-19 crisis” is cited by two reputed policy documents i.e., by the Organization for Economic Co-operation and Development (OECD) on 24-02-2022 and by the Publications Office of the European Union on 06-01-2021.
- The paper titled “Online Learning: A panacea in the times of Covid-19 crisis” has received 6000 plus citations till now.

- Stanford University referred to the paper titled “Online Learning: A panacea in the times of Covid-19 crisis” in one of their post-doctoral program/events by Postdoc Pedagogy Journal Club.
- Successfully completed online two week interdisciplinary refresher course in Advanced Research Methodology organized by TLC, Ramanujan College from 22nd April- 6th May 2023 and obtained Grade A+.
- Successfully completed a four week FIP for Faculty in Universities/Colleges/Institutes of Higher Education organized by TLC, Ramanujan College from 22nd March- 20th April 2023 and obtained Grade A+.
- Received Certificate of Participation for successfully completing Basic Level *Workshop* on “Bibliometric Analysis and PLS-SEM using SmartPLS, organised by Manav Utthan Society, India in virtual mode from 23rd Feb to 01st March 2022.
- Participated in the e- workshop on “Questionnaire Designing” held from 15-16 May, organised by Researchsmiths.
- Successfully completed the one-week online FDP on “SEM using Smart PLS 3.3.2, AMOS and Process Macro” organised by Koach Scholar, New Delhi from 21-28 Jan 2021.
- Received certificate for attending E-workshop titled " Basic of Research, Parametric, Nonparametric and Regression using SPSS" from 10th November to 14th November 2021 with Dr Neeraj Kaushik as a Resource Person at LBSIM, Delhi.
- Received certificate for attending E-FDP on “Bibliometric Analysis and SmartPLS” organised by Koach Scholar, New Delhi from 22-28th November 2021.
- Attended a Faculty Development Programme on “Research Methodology” organized by the Department of Commerce, Dyal Singh College, University of Delhi from 2nd to 9th November 2020.
- Participated and successfully completed 14 days National Faculty Development Programme on “Data Analysis for Research in Social Sciences” from 17th to 30th June, 2020 organized by Ministry of Human Resource Development; PMMMNMTT, Teaching Learning Centre, Ramanujan College, University of Delhi & Indian Accounting Association, NCR Chapter.
- Participated in the Faculty development Programmed on “E-Learning & MOOCs in Higher Education & New Roles of Teachers” organized by IQAC under UGC PARAMARSH Scheme and Sri GVG Visalakshi College for Women on 18th May, 2020.
- Participated as delegate in 5-day FDP titled “Contemporary issues in management & IT research” organized by Guru Nanak Institute of Management in July 2018.
- Participated as Research Scholar in the 7th Annual International Commerce Conference on “Organizational Realities: Changing Paradigm of HR” held in Jan’2020 at Department of Commerce, Faculty of Commerce and Business, Delhi School of Economics, University of Delhi.
- Attended many webinars and seminars to remain up to date.
- Invigilated CET exams of B. Com, Law, and B. Tech for GGSIPU.
- Evaluated answer sheets of B. Com (H) for Delhi University and IP university at the Centre.

- Computer Savvy- MS Office (Spreadsheets, Presentation Software, Database Software), HTML, SPSS, PROWESS. Working Knowledge of Software like Income tax e-filing by Taxmann, Tora, Hot Potatoes, SMART-PLS, AMOS, VOS VIEWER, NVIVO.
- Well-versed with Google Meet, Google Classroom, ZOOM, Microsoft Teams, & Jio Meet.
- Author of Debut poetry collection titled “Withered, and how! – Book of Poetry”: By Shivangi Dhawan, released in November’2018. Book was an Amazon best seller in first three weeks of its release.
- Co-author of the book titled “Agape” (a poetry book) compiled by Liza Patel published with ISBN-978-93-91302-59-7 by Flairs and Glairs available on Amazon.in.